Personal Details

Name Surname Eleni N. Malissiova

E-mail malissiova@teilar.gr; malissiovalena@yahoo.com

Academic Background	
2002	Doctor of Veterinary Medicine (DVetMed), Aristotles University of
	Thessaloniki, Greece
	Specialization: Food of animal origin Hygiene and Technology
2004	MSc Food Safety, Hygiene and Management, University of
	Birmingham, UK
2005	MSc European Food Regulatory Affairs, Ulster University, UK
2013	PhD, Faculty of Medicine, University of Thessaly, Greece

Continual Professional Development

Participation in more than 40 training seminars, conferences, workshops during the last decade:

- 1. Feb 2015 **Meat National Conference**, Thessaloniki
- 2. May 2014 3rd National Veterinary Congress, EKE, Ioannina
- 3. April 2014 Course on "Epidemiology: The Basic Science of Public Health" by The University of North Carolina at Chapel Hill, Coursera
- 4. March 2014 Seminar on **ERASMUS** +, IKY, Kalampaka
- March 2014 AgriFood Innovation Conference, European Commission, Athens
- 6. March 2014 **Train the trainers** ShipsanAct, Pireas
- 7. January 2014, **Workshop-Local Traditional Food and Sustainable Development**, TEI of Thessaly, KPE Mouzakiou, ELGO Dimitra, Mouzaki
- 8. December 2013 **Donkey Milk:Research and Prospectives**, TUC, Cyprus
- 9. October 2013, **Train the Trainers**, SHIPSANAct, Rome
- 10. June 2013, Food Safety Live 2013, ISFQN webinar
- 11. April 2013, **FSCC modifications**, FSCC webinar
- 12. November 2012, Risk Assessment, EFSA, Parma
- 13. November 2012, **2012 EFFoST International Conference**, Montpellier
- 14. January 2011, **Train the Trainers**, SHIPSANTrainet, Athens

- 15. December 2010, **FSCC 22000**, ESYD, Athens
- 16. September 2010, Train the Trainers, SHIPSANTrainet, Barcelona
- 17. June 2010, Public Health and Environmental Hygiene, EDYPY, Larisa
- 18. June 2010, **Nutritional challenges in Food Safety and Quality**, EKE, Thessaloniki
- 19. February 2009, **ISO 17023, ISO 19011**, ESYD, Athens
- 20. October 2008, **ISO 22000**, **ISO 22003**, **ISO 17021**, ESYD, Athens
- 21. July 2008, **ISO 17025-Internal Audits**, MIC, Athens
- 22. June 2008, 2nd National DEDYT Congress, DEDYT, Thessaloniki
- 23. March 2008, ISO 22000-Lead Auditor, TUV Intercert, Athens
- 24. March 2008, 1st National Veterinary Congress on Farm animals, Food Hygiene and Safety, Consumer Protection, EKE, Athens
- 25. December 2007, ISO 17025:2005, MIC, Athens
- 26. March 2007, 5th International Food Technology Congress, PETET, Thessaloniki, Greece
- 27. March 2007, Civil servants' Introductory Training, INEP, Athens, Greece
- 28. February 2007, **Food Safety & Hygiene Meeting,** HVMS, Thessaloniki, Greece
- 29. January 2007, **Laboratory Accreditation**, ESYD, Athens. Greece
- 30. October 2006, **Microbiology Seminar**, Merck, Athens, Greece
- 31. February 2006, National Veterinary Congress, Athens, Greece
- 32. July 2005, **OVS Leadership and Team Management**, HMMH Ltd, Cirencester, UK
- 33. February 2005, **4th International Food Technology Congress**, Athens, Greece
- 34. February 2005, Risk Based Enforcement, MHS, Cardiff, UK
- 35. December 2004, **Animal by-product management, TB animals in the abattoir, effective stunning**, MHS, Cardiff, UK
- 36. August 2004, Lead Auditors Course: Auditing Quality Management Systems (ISO), Batalas Ltd, University of Birmingham, UK
- 37. March 2004, **Hygiene Enforcement in the Meat Industry**, MHS, Taunton, UK
- 38. October 2003, Exotic diseases in the abattoir-Contingency plans, Hall

- 39. October 2003, HACCP, HMMH Ltd, York, UK
- 40. August 2003; Local Veterinary Inspector Training, DEFRA, Hereford, UK
- 41. May 2003, **Enforcing HACCP**, MHS, Smithfield Market, London, UK
- 42. March 2003, Animal By-product training, MHS, Leeds, UK

Professional Experience

- 2002-2005 Official Veterinary Surgeon employed by private agencies (Lansdown Vets Ltd, Field Group Ltd, HMMH Ltd, GVSL) representing Food Standards Agency in the food industry in the UK
- **2005-2006 Veterinary Officer** in the Veterinary Directorate of Larisa, Greece inspecting food premises
- **2006-2010** Laboratory Veterinary Officer in the Ministry of Rural Development and Food (Food Hygiene Institute of Athens and Veterinary Laboratory of Larisa)
- 2010-now Lecturer in the Food Technology Faculty of the Technological Educational Institute of Thessaly, Greece

Teaching Experience

- 2004-2005 Teaching Assistant in the Environmental Health and Risk

 Management Department, University of Birmingham, UK teaching

 Food Safety and Food Law
- 2005-2006 Laboratory Lecturer in the Animal Production Faculty of the Technological Educational Institute of Thessaly, Greece teaching Milk Technology
- 2005-2006 Laboratory Lecturer in the Logistics Faculty of the Technological Educational Institute of Thessaloniki, Greece teaching Quality Management
- 2009-2010 Scientific Collaborator in the Food Technology Faculty of the Technological Educational Institute of Thessaly, Greece teaching Food Safety, Quality Assurance, Food Law, Food Ethics
- 2009 now Lecturer in the Postgraduate Programme Public Health and Environmental Hygiene, of the Faculty of Medicine, University of Thessaly, Greece (since 2015 coordinator of 2 modules)
- 2009 -now Presentations in the undergraduate module Public Health and2010 -now Epidemiology, Faculty of Medicine, University of Thessaly, Greece

Lecturer in the Food Technology Faculty of the Technological

Educational Institute of Thessaly, Greece teaching Dairy Technology and Quality Control, Meat Technology and Quality Control, Fishery Technology and Quality Control, Food Safety, Quality Assurance, Food Law, Food Ethics

Scientific Activity

A. Monographs

- **1. E. Malissiova** (2004) "Campylobacteriosis and poultry abattoir workers" MSc Food Safety, Hygiene & Management, University of Birmingham
- 2. E. Malissiova (2005) "Development of the new EU Food Hygiene Regulations, Implementation in the UK and Implications for the Food Industry" MSc European Food Regulatory Affairs, Ulster University
- 3. E. Malissiova (2013) «Comparative study on the Aflatoxin M1 levels in goats and ewe's milk of organic and conventional origin, in the region of Larisa-correlation to Public Health PhD Thesis, Faculty of Medicine, University of Thessaly

B. PEER REVIEWED CONFERENCE ANNOUNCEMENTS AND POSTER PRESENTATIONS

- Georgaki A., Malissiova E., Schizonikas X. (2002) "Meat Inspection and the Role of the Official Veterinary Surgeon in the UK" 9th Panhellenic Veterinary Congress, Thessaloniki
- 2. **E. Malissiova** and Smith. M. (2005) "Campylobacteriosis and poultry abattoir workers" 4th International Food Technology Congress, Athens
- A.McKevitt, E. Malissiova, M. Smith (2007) "Development of the new EU Food Hygiene Regulations, Implementation in the UK and Implications for the Food Industry" 5th International Food Technology Congress, Thessaloniki
- 4. G. Methenitou and E. Malissiova (2007) "Regulatory framework on the production and trading of organic products and a comparison to the regulations for conventional farming and the new food hygiene package" 5th International Food Technology Congress, Thessaloniki
- 5. G. Methenitou, E. Malissiova, M.Pantelia (2008) "Research on the current laboratory practices for the determination of antimicrobial residues in food of animal origin, on the basis of self control in the Food Industry and Official Control from the member states in the European Union", 1st National Veterinary Congress on Farm Animals, Food Safety and Hygiene and Consumers Protection, Athens

- 6. G. Methenitou, E. Malissiova, M.Pantelia (2008) "Traceability in the food businesses in relation to the legal requirements", 2nd DEDYT National Congress, Thessaloniki
- 7. G. Methenitou, D. Skafidas, E. Malissiova, M.Pantelia (2008) "Research on the incidence of antimicrobial agents in food of animal origin from tests performed in the National Reference Laboratory for Antimicrobial Agents during the period 2006-2008", 1st National Meat and Meat Products Congress, Athens
- 8. E. Malissiova, P. Tserkezou, M. Koureas, C. Hadjichristodoulou (2010) 'Consumer perception on safety and quality of organic food" 3rd National Conference of DEDYT, Thessaloniki, Greece
- P.Zisis, E. Paparizou, E. Malissiova, B. Mouchtouri, C. Hadjichristodoulou (2010)
 "Hygiene status of Greek ferries" 1st Conference on Public Health and Environmental Hygiene, EDYPY, Larisa, Greece (3rd award) poster presentation
- E.Malissiova, I Arvanitoyiannis, A. Tsakalof. F. Pappas, P. Michalopoulou, B. Mpoutsika, E. Vrionis, C, Hadjichristodoulou (2011) Aflatoxin M1 detection in goats and ewes, conventional and organic milk, in Thessaly region, Greece. 2nd Public Health Forum, Larissa, Greece
- 11. S. Christoforidou, E. Malissiova, O.Gortzi, A. Tsakalof, C. Hadjichristodoulou (2011) Comparative evaluation of ELISA kits for AM1 detection in goats milk. 2nd Public Health Forum, Larissa, Greece
- 12. **E. Malissiova** (2011) "**Emerging food technologies and Risk Analysis**" 4th National Food Congress, Thessaloniki, Greece
- 13. E. Malissiova, A. Nikolopoulou, A. Giannopoulou, D. Varelis (2012) "Donkey's milk chemical and microbiological assessment in the region of Thessaly, Greece". The European Federation of Food Science & Technology (EFFoST) International Conference: A Lunch Box for Tomorrow: An interactive combination of integrated analysis and specialized knowledge of food, Montpellier- poster presentation
- 14. E. Malissiova, P. Voutsinas, P. Gogolos, C. Mitsagga, E. Soulioti, S. Giti and E. Alikari Π.
 (2014) Study on the fraud of meat products with horse meat and the consequences on consumers. 3rd National Veterinary Congress, EKE, Ioannina
- 15. E. Malissiova, P. Kogia and e. Tsalikis (2014) Antioxidant activity and Antimicrobial agents residues assessment in organic and conventional market milk. 3rd
 National Veterinary Congress, EKE, Ioannina
- 16. Malissiova E et. Al (2015) Double Joy: dessert high in proteins-low in fat with ecofriendly characteristics without preservatives. Symposium: Agrifood innovation, 10th Agri-food Festival, Larisa (oral presentation)
- 17. Malissiova E et. Al (2015) Lactomelo: functional dessert with organic ingredients and inulin, without preservatives. Symposium: Agrifood innovation, 10th Agri-food

- Festival, Larisa (oral presentation)
- 18. Komodromos D., Malissiova E., Houliara E., Hadjichristodoulou C., Sergeledis DΔ. (2015) Enterococcus spp. Occurrence in red meat carcases from two abattoirs in N. Greece National Meat Conference, 27/2-01/03-2015, Thessaloniki (oral presentation)
- 19. Makaronas G, Nikolaou S., **Malissiova E.,** Manouras A., Goulas P. (2015) **Traditional Greek meat products: quality data and prospective.** National Meat Conference, 27/2-01/03-2015, Thessaloniki (oral presentation)
- 20. Mpitsiou A., Malissiova E., Manouras A., Goulas P. (2015) Evaluation of the manufacturing practices efficiency in red meat abattoirs risk assessment tool. National Meat Conference, 27/2-01/03-2015, Thessaloniki (oral presentation)
- 21. Malissiova E, Papadopoulos T., Manouras A., Zdragas A., Vafeas G. and Hadjichristodoulou C. (2015) A description of the lactic acid bacteria and Staphylococcus spp microbiota of donkey's milk assessed by MALDI-TOF. 7th IDF International Symposium on Sheep, Goat and other non-Cow Milk (poster presentation)
- 22. E. Salimei, E. Malissiova, G. Colavita (2015) Innovating the dairy chain in Mediterranean marginal areas: the agro-medical approach on donkey milk production and food products. 7th IDF International Symposium on Sheep, Goat and other non-Cow Milk (poster presentation)
- 23. E. Salimei, E. Malissiova, P. Papademas, G. Colavita, G. Galaverna, D. Fletouris, A. Manouras, I. Habib, L. Saric, S.O. Budak, I. Charfi, D. Monci, G. Arsenos, A.S. Santos (2015) Donkey milk and dairy donkey farming in Mediterranean Countries: current situation, challenges and prospects. 7th IDF International Symposium on Sheep, Goat and other non-Cow Milk (oral presentation)
- 24. Solomakos N., **Malissiova E.,** Pappas K., Mpilthikioti S., Pexara A., Govaris A., Hadjichristodoulou C. (2015) **Study on the occurrence of histamine in fresh and processed fish in the market of Thessaly.** 13th National Veterinary Conference, Athens 08-10/5/2015 (oral presentation)
- 25. Tzora A., Skoufos G., Malissiova E., Arsenos G., Karamoutsios A., Tsinas A., Karkampounas S., Tsagkaris G., Mavrogianni V., Valasi E., Katsafadou A., Mpramis G., Gelasakis A., Fthenakis G. (2015) Hematological and biochemical blood characteristics of native goat breeds. International Summer Conference of the Society of Applied Microbiology (poster presentation)

26. D.Komodromos, T.Papadopoulos, E.Malissiova, A.Zdragas, C.Hadjichristodoulou, D.Sergelidis (2015) Nasal carriage and antimicrobial susceptibility of Staphylococcus aureus among healthy veterinary students in Greece. International Summer Conference of the Society of Applied Microbiology (poster presentation)

C. INVITED SPEAKER

- E. Malissiova (2006):"Traceability system in red meat, white meat and milk processing plants" Technical Assistance and Information Exchange Instrument, DG Enlargement, Sofia 2006
- 2. E. Malissiova (2006):"New Hygiene Package in the animal origin food sector"
 Technical Assistance and Information Exchange Instrument, DG Enlargement Varna,
 2006
- 3. **E. Malissiova** (2007): "Implementation of Quality Management Systems, Technical Assistance and Information Exchange Instrument, DG Enlargement Kiev, 2007
- 4. **E. Malissiova** (2007): "Auditing HACCP systems and official control of GMO" Technical Assistance and Information Exchange Instrument, DG Enlargement, Pestiany, 2007
- E. Malissiova (2007): "Auditing HACCP systems and official control of GMO"
 Technical Assistance and Information Exchange Instrument, DG Enlargement,
 Poprad,2007
- 6. **E.Malissiova** (2010) "**Food Handlers Hygiene**" SHIPSANTrainet, Seafarers Course, Barcelona
- 7. **E. Malissiova** (2010) **'Environmental hygiene in hospitals Food Control**" 3rd National Conference of Controlling Disease, Athens
- 8. **E. Malissiova** (2010) 'Emerging Technologies and Food Safety" Conference of ITEDA, Karditsa
- 9. **E. Malissiova** (2010) "**Food Sampling**" 1st Conference on Public Health and Environmental Hygiene, EDYPY, Larisa, Greece
- 10. E. Malissiova (2011) "Food Hygiene" SHIPSANTrainet, Inspectors Course, Athens
- 11. E. Malissiova (2011) 'Food Borne Parasitic disease the Trichinella case" Continual Professional Development of University Hospital of Larisa, Larisa
- 12. E. Malissiova (2011) 'Emerging Technologies and Food Safety Management

- Systems" Conference of Chemical Engineers Chamber of Thessaly, Larisa
- 13. **E. Malissiova** (2012) "**Organic Food and Food Safety**". Oikosfaira conference Cultivate future...organic, Karditsa, Greece
- 14. E. Malissiova (2012) "Hygiene and technology of home made food of animal origin" KPE, Trikala, Greece
- 15. E. Malissiova (2012) "Food safety and nutrition in school meal services", KPE, Karditsa
- 16. E. Malissiova (2013) "Quality and Innovation in livestock production: key drivers for competiveness in Greece" ERFC, Patra
- 17. E. Malissiova (2013) "Effective approaches for diagnostic and assessment services on innovative and/or efficient production and operational processes for horticulture and animal breeding" AGRO-START, Bucharest
- 18. E. Malissiova (2013) "Milk and Dairy Quality Control" EKFE, Karditsa, Greece
- 19. E. Malissiova (2013) "Food Safety" KPE Mouzaki, Greece
- 20. E. Malissiova (2013) Effective approaches in financial support tools for SMEs in the old, new Member states and candidate countries and how to provide support for SMEs to inform about their availability and access them AGRO-START, Campobaso, Italy
- 21. E. Malissiova (2013) General principles of HACCP SHIPSANAct, Tivoli, Rome,
- 22. **E. Malissiova** (2013) **Donkey milk: a modern nutritional challenge?**Workshop of the Technological University of Cyprus on «Donkey milkQ Research and Challenges», Cyprus
- 23. E. Malissiova (2014) Safety and Certification of Traditional Local Food Workshop-Local Traditional Food and Sustainable Development. TEI of Thessaly, KPE Mouzakiou, ELGO Dimitra, Mouzaki
- 24. E. Malissiova (2014) General principles of HACCP. SHIPSAN ACT, Athens
- 25. **E. Malissiova** (2014) **Organic Food of Animal Origin: data, trends and prospectives**. 3rd National Veterinary Congress, EKE, Ioannina
- 26. E. Malissiova (2014) Modern regulatory challenges in the safety and quality of milk. Workshop on «The future of milk production in Greece: Challenges and Prospects for the youth» Food Technology Department, TEI of Thessaly, General Secretariat for New Generation, Larisa
- 27. E.Malissiova (2015) Donkey milk characteristics-prospects for exploitation in Greece VetAuth, Zootechnia, Thessaloniki

28. E.Malissiova (2015) Donkey milk characteristics-prospects for exploitation in Greece PETET, Food Expo, Athens

D.PUBLICATIONS

- G. Methenitou and E. Malissiova (2008) "Regulatory framework on the production and trading of organic products and a comparison to the regulations for conventional farming and the new food hygiene package" Food Technology and Nutrition Journal 7, 24-27
- Fotiou V, Malissiova E, Minas A, Petinaki E, Hadjichristodoulou C (2012)
 Seroprevalence of IgG Antibodies against Echinococcus granulosus in the population of the Region of Thessaly, Central Greece. PLoS ONE 7(5): e37112. doi:10.1371/journal.pone.0037112
- Varavara Mouchtouri, Eleni Malissiova, Panagiotis Zisis, Evina Paparizou & Christos Hadjichristodoulou (2012): Assessment of hygiene standards and Hazard Analysis Critical Control Points implementation on passenger ships, International Journal of Environmental Health Research, DOI:10.1080/09603123.2012.708920
- 4. **E.Malissiova** (2012) **Organic food and consumer attitude** KEELPNO Newsletter 11/2012
- E. Malissiova, A. Tsakalof, I. Arvanitogiannis, A. Katsafliaka, M. Koureas, P. Tserkezou, A. Govaris and C. Hadjichristodoulou (2013) Monitoring Aflatoxin M1 levels in ewe's and goat's milk in Thessaly, Greece: potential risk factors under organic and conventional production schemes. Food Control (10.1016/j.foodcont.2013.04.035)
- 6. S. Christoforidou, E. Malissiova, O. Gortzi, and C. Hadjichristodoulou (2014) Comparative evaluation of ELISA kits' reliability for the aflatoxin M1 determination in goat milk. European Food Research and Technology Journal, DOI 10.1007/s00217-014-2374-x
- A. Manouras and E. Malissiova (2014) 'Occurrence of Aflatoxins in compound feeds and feed materials for dairy livestock in Central Greece' JHVMS (accepted for publication in HVMS Journal - 5/10/2014)
- 8. E. Malissiova et al. (2015) "Assessment of donkey's milk chemical, microbiological and sensory attributes in Greece and Cyprus." (accepted for publication in Int J Dairy Technology-23/3/2015)
- 9. E. Malissiova et al. (2015) Relationship between production conditions and milk gross composition in ewe's and goat's organic and conventional farms in central Greece (accepted for publication in Dairy Science and Technology Journal 12/3/2015)

10. F. Fantuz, S. Ferraro, L. Todini, R. Piloni, P. Mariani, E. Malissiova, and E. Salimei (2015) Interpretive Summary. Minor and Potentially Toxic Trace Elements in Milkand Blood Serum of Dairy Donkeys. (accepted for publication in Journal of Dairy Science -27/04/2015)

Research Activity

A. RESEARCH PROJECTS

- October 2004 September 2005: Spreading of Campylobacter during the slaughtering of Campy + flocks and persistence in cleaning and disinfection; University of Birmingham, Division of Environmental Health & Risk Management
- January 2005- September 2005: The New EU Hygiene Regulations: implementation in Member States and the Food Industry perception in the UK; University of Ulster, School of Biosciences
- March 2007- March 2008: INTERREG III A / GREECE ITALY 2000-2006 "INNOVA PROJECT Actions for the transfer of innovation in common strategic sectors" (Code No I2101031) STRATEGIC SECTOR: Agroalimentary. Technological Educational Institute of Epirus
- 4. March 2007- December 2008: Assessing the production of native animal breeds, innovative production of biomedical product and maintenance of biodiversity in interregional areas of Greece-Italy. Technological Educational Institute of Epirus
- 5. April 2008–June 2009: Validation and Accreditation of the analytical procedure for determining antimicrobial agents in food of animal origin Food Hygiene Institute of Athens
- September 2009- May 2010: National Reference Laboratory for TSEs Accreditation by ISO 17025. Veterinary Laboratory of Larisa
- **7.** June 2009- today: **Organic Milk health and nutritional claims** Laboratory of Hygiene and Epidemiology, Faculty of Medicine, University of Thessaly
- 8. June 2009-today: ShipSan, University of Thessaly
- February 2014 today: "Omic technologies for genetic characterization of native sheep and goat breeds, for the improvement of their production and the assessment of possible bioactivity of their milk-GOSHomics». Technological Educational Institute of Epirus
- June 2014-October 2014: Summer School on the Local AgriFood Production. TEI of Ionian Islands

- 10. September 2014- today: Design, development and pilot testing of freely accessible online educational material, for a common group of modules intended for "Food Science" Students. ERASMUS+, TEI of Thessaly
- 11. October 2014 December 2014: Sustainable entrepreneurship of milk production units with interest on Safety, Quality and Innovation. TEI of Thessaly
- 12. November 2014-December 2014: ****+JOBS Local Initiative for work placements** in Volos**- **TOPSA Volou Livestock production consulting.** CERETH-ITEDA
- 13. June 2015-today: Establishment of a Supporting Mechanism for the Development and Promotion of Social Entrepreneurship for Populations of Mountainous Areas. Aristotles University of Thessaloniki

B. SUPERVISING PROJECT THESIS

40 completed undergraduate thesis and 22 in progress

C. CO-SUPERVISING PROJECT THESIS

6 completed postgraduate thesis and 5 in progress

1 PhD thesis in progress

Committees, Organizations, Professional Bodies membership

Hellenic Veterinary Association (2002)

Geotechnical Chamber of Greece (2002)

Panhellenic Veterinary Authority (2002)

Royal College of Veterinary Surgeons (2002-2005)

TAIEX Food Safety and Food Law Expert (2006)

Greek Food Safety Authority (EFET) trainer (2007)

Greek Continual Professional Development Trainer (2008)

National Accreditation Body (ESYD) Assessor and Expert (Agro – Alimentary Sector) (2008)

EFSA Expert (2012)

Head of Scientific Committee ERFC-AGRO-START (2013)

Eurostar Experts (2015)

Scientific Journals Reviewer

International Journal of Nutrition and Food Sciences (May 2014)

American Journal of Bioscience and Bioengineering (May 2014)

Canadian Journal of Microbiology (July 2014)

National and European Scientific Collaborations

University of Campobaso, Italy

University of Camerino, Italy

University of Birmingham, UK

Ulster University, UK

University of Leon, Spain

University of Burgos, Spain

University of Parma, Italy

University of Cyprus

Aristotles University of Thessaloniki

NAGREF

University of Thessaly

TEI of Epirus

TEI of Ionian Islands

Administrative experience

a) Government posts

b) Academic Institutions:

Quality Assurance Officer (Food Technology Department, TEI of Thessaly)

Curriculum development (Food Technology Department, TEI of Thessaly)

Organization and delivery of modules (Food Technology Department, TEI of Thessaly)

ERASMUS programme Departmental Coordinator (Food Technology Department, TEI of Thessaly)

Languages- PC Literacy

English: Excellent - Proficiency in English (2001), Postgraduate Studies in the UK

German: Good - Zertifikat (1993)

IT: Very good – Windows software, MS Office (word, excel, powerpoint), internet